

# Remote Engineer

The Mechanic who solves your problems without coming to your plant

Mavitec supplies the Remote Engineer, which fits on almost every PLC-, HMI- or PC controlled machine. Through a guaranteed safe internet connection our engineers are able to perform remote service actions.

With the Remote Engineer we are able to offer our customers even more efficient **support** and **reduce the service costs** as well as the **downtime**. The Remote Engineer can also be installed in your existing main control panels.



- **REMOTE ENGINEERING**
- **REMOTE PROGRAMMING**
- **REMOTE TROUBLE SHOOTING**
- **REMOTE ASSISTANCE**

**Contact our sales department for your personal offer and order this unique assistant!**

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No matter where your plant is located in the world, with the Remote Engineer router we can manage machines from our headquarters in Heerhugowaard, The Netherlands.

## Easy in use

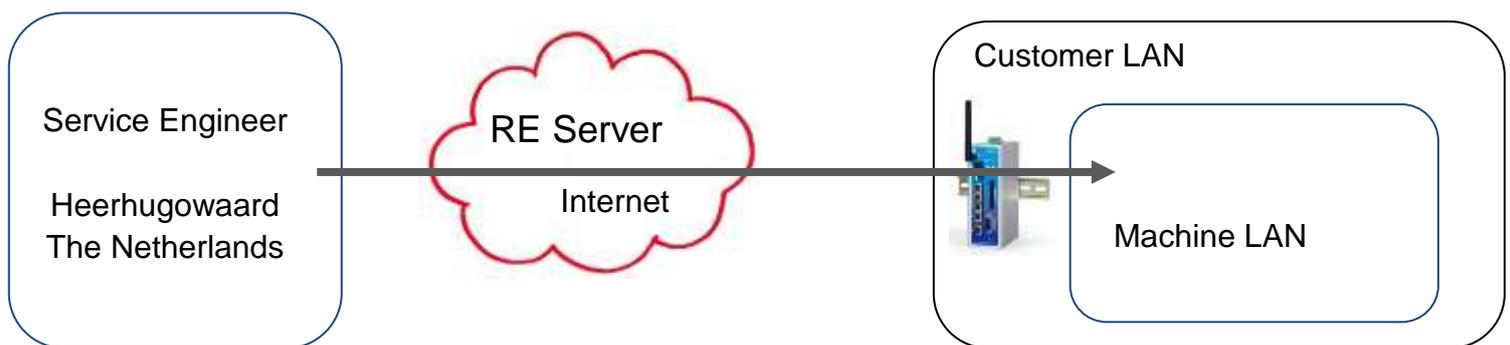
The installation is plug & play. The VPN tunnel is transparent so the service engineer can use the existing diagnostic tools and developing environment. Also the industrial router has user-friendly web interface and software applications.

## Compatibility

Mavitec configures the routers in advance for your organization. The subnet behind the Remote Engineer router is the same at all locations. It can easily connect to all machines and have the same IP address. For communication with the IP address behind the router we use an SSL VPN tunnel.

## Safe

The Remote Engineer router keeps the firewall and ICT policy at the site intact. You don't need to open additional ports. The connection is secured with SSL certificates.



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